



# NATIONAL RESTAURANT ASSOCIATION OF INDIA

NRAI/26-1

13 July 2020

To,  
Shri Gyanesh Bharti, IAS  
Commissioner  
South Delhi Municipal Corporation  
Dr. S.P.M. Civic Centre  
Minto Road  
New Delhi – 110002  
Email: [commissioner-sdmc@mcd.gov.in](mailto:commissioner-sdmc@mcd.gov.in)

**ANURAG KATRIAR**  
Executive Director & CEO  
deGustibus Hospitality  
Pvt. Ltd.  
**President**

**KABIR SURI**  
Co-Founder & Director  
Azure Hospitality Pvt. Ltd.  
**Vice President**

**PRATIK POTA**  
CEO  
Jubilant FoodWorks Ltd.  
**Hony. Secretary**

**NITIN SALUJA**  
Founder Chaayos  
Sunshine Teahouse  
Pvt. Ltd.  
**Hony. Jt. Secretary**

**MANPREET SINGH**  
Director  
K S Hotels Pvt. Ltd.  
**Hony. Treasurer**

**PRAKUL KUMAR**  
**Secretary General**

## APPEAL FOR IMMEDIATE RELIEF TO RESTAURANT INDUSTRY IN VIEW OF THE CORONA VIRUS

Dear Sir,

1. Greetings from the National Restaurant Association of India. We would firstly like to thank you for granting us time for the meeting today. Sir, the industry is going through its worst ever crisis due to the COVID-19 pandemic and subsequent closures. For customer sentiment to return anywhere near normal will take another at least 8 months to a year after lockdown.

2. We therefore seek your urgent assistance, and would like to put up the following points for your consideration please:

(a) The Health Trade license annual fee has been hiked this year by SDMC which is a major concern. Under the present circumstances, we request that the fee should not be hiked and should be rolled back to last year's tariff as it will badly hit the cash flows. In fact, due to lockdown the annual fee should be charged for only three quarters instead of the full year. Attached please find examples of the fee charged for previous and current year.

(b) Majority of Restaurants have still not opened till date. Therefore, submission of documents for renewals should not be asked to be submitted along with the renewal fees for 2020-21.

(c) The timeline to apply for renewal is till 31<sup>st</sup> July 2020. We request that this should be extended till 30<sup>th</sup> September as many restaurants have still not become operational and do not have staff to file for the renewal.



## NATIONAL RESTAURANT ASSOCIATION OF INDIA

(d) Automatic approval/renewal should be given by health authorities on applying online by restaurants for this financial year. Licenses not to be linked to other clearances/NOCs for current FY due to COVID.

(e) Service of food and beverage in open areas, balconies, verandahs to be allowed. This is being done globally as well as in neighbouring states for social distancing and safety of customers and staff. Policy for the same had already been drafted prior to lockdown. Approval and implementation of the policy may please be expedited.

3. We again humbly request you for your kind consideration and favourable action on the above suggestions. We reiterate that in this unprecedented situation, these are critical requirements for the immediate survival and subsequent revival of the restaurant industry.

Thanking You,

Sincerely,

Prakul Kumar  
Secretary General  
For National Restaurant Association of India  
Authorised Signatory  
Email - [prakul.kumar@nrai.org](mailto:prakul.kumar@nrai.org)  
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Encl: As stated.

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